

MEDICAL CENTER

Medical Interpreting Services

Medical Interpreting Services Department

Newsletter

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Asian American & Pacific Islander Heritage Month

Source: https://asianpacificheritage.gov/about/



May is Asian/Pacific American Heritage Month – a celebration of Asians and Pacific Islanders in the United States. A rather broad term, Asian/Pacific encompasses all of the Asian continent and the Pacific islands of Melanesia (New Guinea, New Caledonia, Vanuatu, Fiji and the Solomon Islands), Micronesia (Marianas, Guam, Wake Island, Palau, Marshall Islands, Kiribati, Nauru and the Federated States of Micronesia) and Polynesia (New Zealand, Hawaiian Islands, Rotuma, Midway Islands, Samoa, American Samoa, Tonga, Tuvalu, Cook Islands, French Polynesia and Easter Island).

Like most commemorative months, Asian/Pacific American Heritage Month originated with Congress. In 1977 Reps. Frank Horton of New York introduced House Joint Resolution 540 to proclaim the first ten days in May as Pacific/Asian American Heritage Week. In the same year, Senator Daniel Inouve introduced a similar resolution, Senate Joint Resolution 72. Neither of these resolutions passed, so in June 1978, Rep. Horton introduced House Joint Resolution 1007. This resolution proposed that the President should "proclaim a week, which is to include the seventh and tenth of the month, during the first ten days in May of 1979 as 'Asian/Pacific American Heritage Week." This joint resolution was passed by the House and then the Senate and was signed by President Jimmy Carter on October 5. 1978 to become Public Law 95-419. This law amended the original language of the bill and directed the

President to issue a proclamation for the "7 day period beginning on May 4, 1979 as 'Asian/Pacific American Heritage Week." During the next decade, presidents passed annual proclamations for Asian/Pacific American Heritage Week until 1990 when Congress passed Public Law 101-283 which expanded the observance to a month for 1990. Then in 1992, Congress passed Public Law 102-450 which annually designated May as Asian/Pacific American Heritage Month.

The month of May was chosen to commemorate the immigration of the first Japanese to the United States on May 7, 1843, and to mark the anniversary of the completion of the transcontinental railroad on May 10, 1869. The majority of the workers who laid the tracks were Chinese immigrants.

The National Archives holds a wealth of material documenting the Asian and Pacific Islander experience, and it highlights these resources online, in programs, and through traditional and social media.

The theme for 2021 is Advancing Leaders Through Purpose-Driven Service.







May 2021 Calendar

National Aisan American and Pacific Islander Heritage Month

National Mental Health Month

- 1 May Day (International)
- 2 Easter (Orthodox Christian)
- 4 National Day of Prayer (US)
- 5 Cinco de Mayo (International)
- 6-12 National Nurses Day & Week
- 9 Mother's Day (International)
- 14-16 Eid al Fitr (Islam)
- 18 Tish'a B'av (Judaism)
- 23 Pentecost (Western Christian)
- 23 Declaration of the Bab (Baha'i)
- 31 Memorial Day (US)

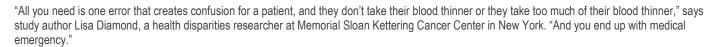
Google Translate still isn't good enough for medical instructions

For some languages, it can give patients misleading information

by Nicole Wetsman

Source: https://www.theverge.com/2021/3/9/22319225/google-translate-medical-instructions-unreliable

Google Translate still isn't reliable enough to use for medical instructions for people who don't speak English, according to a new study published last week. Sometimes, it works: it was the most accurate when translating emergency department discharge instructions into Spanish. But a lot of the time, especially with less common languages, it doesn't — the study found it was only 55 percent accurate for Armenian. That's a big problem when it comes to health information, where any misunderstanding can be dangerous.



Federal guidelines say that hospitals and health care organizations have to provide interpreters and translators for patients who don't speak English. The guidelines are designed to fill a vital need — these patients are at a higher risk of medical complications because they may not understand instructions given by their doctors. However, in practice, many hospitals don't offer interpreters to every patient who needs one — they're expensive, and many health care groups struggle with the cost. Even if a hospital does have interpreters on staff or a subscription to a phone interpreting service for verbal communication, they're less likely to have a way to translate written instructions. "There's a clear gap in the ability to provide written information for patients," says study author Breena Taira, an associate professor of clinical emergency medicine at UCLA Health.

It's become common for doctors to resort to Google Translate in medical settings, Taira says. "You can imagine that a well-meaning emergency department provider thinking, 'I really want to provide my patient with instructions in their own language, and my hospital doesn't have a mechanism to do this — why don't I use this automated translation software," she says.

The new study evaluated 400 emergency department discharge instructions translated by Google Translate into seven different languages: Spanish, Chinese, Vietnamese, Tagalog, Korean, Armenian, and Farsi. Native speakers read the translations and evaluated their accuracy. Overall, the translated instructions were over 80 percent accurate.

That's an improvement from 2014, when an analysis found that Google Translate was less than 60 percent accurate for medical information. Google Translate improved in 2016, when it started using a new algorithm — since then, one 2019 study found that it can be over 90 percent accurate in Spanish.

But the new analysis also found that accuracy varied between languages. Like the 2019 study, it found that Google Translate was over 90 percent accurate for Spanish. Tagalog, Korean, and Chinese had accuracy rates ranging from 80 to 90 percent. There was a big drop-off for Farsi, which had a 67 percent accuracy, and Armenian, which had a 55 percent accuracy. In one example, Google Translate turned "You can take over the counter ibuprofen as needed for pain" into Armenian as "You may take anti-tank missile as much as you need for pain."

Even languages like Spanish and Chinese that were usually accurate could have Google Translate errors that could confuse patients. An instruction for a patient taking the blood-thinning medication Coumadin read "Your Coumadin level was too high today. Do not take any more Coumadin until your doctor reviews the results." It was translated into Chinese as "Your soybean level was too high today. Do not take anymore soybean until your doctor reviews the results."

One of the main problems with relying on machine translation is that it can't account for context, Diamond says. The program might not recognize that a word is the name of a medication, for example. "It loses the meaning of what you're trying to say," she says.

Eventually, machine translation programs might improve to the point where they can accurately and safely translate medical information. But based on the way they work now, they aren't a good approach.

Instead, doctors should write out instructions in English and have an interpreter go over those instructions verbally with a patient, Taira says. But that's just a stop-gap — ideally, health systems should give doctors a way to get professional translations of materials. Each doctor is going to do the best they can with the resources they have available. "What we need to do, really as a system, is to make things easier for the provider," Taira says.

